

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6003156	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 08/29/2016
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NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE

FLORA REHAB & HEALTH CARE CTR **232 GIVEN STREET**
FLORA, IL 62839

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S9999	<p>Final Observations</p> <p>STATEMENT OF LICENSURE VIOLATIONS</p> <p>300.610a) 300.1210b) 300.3240a)</p> <p>Section 300.610 Resident Care Policies</p> <p>a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>Section 300.3240 Abuse and Neglect</p>	S9999		

Attachment A
Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>THESE REGULATIONS WERE NOT MET AS EVIDENCED BY:</p> <p>Based on observation, record review and interview the facility failed to provide pain relief during a wound treatment to a non verbal resident ,who was showing signs of pain and distress at that time and failed to follow their policy for hypoglycemia for 1 of 2 residents (R5, R7) reviewed for diabetes and pain in the sample of 12. This failure caused R5 to suffer undue pain.</p> <p>Findings include:</p> <p>1.On 8/23/16 at 1:30 PM, R5 had a wound vacuum dressing change performed by E17, (Licensed Practical Nurse/Treatment Nurse). The Physician's Order sheet dated 8/18/16 instructs to cleanse with normal saline and gauze, pack with black foam, cover to seal for wound vacuum, change dressing 3 times weekly and PRN, (pro re nata/as needed). As the procedure was being performed by E17, the resident, R5, was noted to be wincing, moaning, and breathing rapidly while the right outer ankle area was being cleansed, and as the new dressing was being applied. At this time, E17 instructed R5 to breathe deeply. The Physician's Order Sheet documents that R5 has an order, since 8/04/16, for Norco 5/325 mg, (milligrams), to be received po, (by mouth), PRN for pain. In addition, R5 has an order for Acetaminophen 650 mg, by mouth, as needed for pain. Review of the Medication Administration Record for August 2016 documents that R5 received no pain medication throughout the entire day, on 8/23/16. During the procedure, E17 said</p>	S9999			

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S9999	<p>Continued From page 2</p> <p>that the wound area was very sensitive for the resident, yet no pain medication was offered or received prior to the procedure. R5 was identified as a non interviewable resident by E13 during the facility tour on 8/22/16 at 9:45 AM. R5 had a 7/26/16 Brief Interview for Mental Status, (BIMS), score of 2, which indicates severe cognitive impairment, and would likely not request pain medication.</p> <p>2. The August, 2016 Physician's Orders (PO's) state that R7 has a diagnosis of Diabetes Mellitus and is to have blood glucose testing and Humulin R Sliding Scale Insulin two times a day. The PO's state to notify the physician if the blood sugar (BS) is greater than 400. The PO's do not give parameters for low blood sugars.</p> <p>The Facility's undated Emergency Care Policy, page 23, under Hypoglycemia states, "Blood glucose levels that fall below 50, or below 60 with symptoms, shall be considered hypoglycemic and may warrant prompt action.....4. Continue to evaluate until resident is asymptomatic. a. If no improvement within 15 minutes, repeat initial treatment. If no improvement within 30 minutes of initial treatment, notify physician immediately for further instruction.....5. If glucose level is less than 60 and the resident is symptomatic, give 4 ounces fruit juice immediately and notify the physician for further instruction if no specific physician orders for interventions."</p> <p>R7 stated on 08/22/16 at 3:30PM that her BS was 57 around 5AM today. R7 stated that a nurse gave her cheese and crackers at that time. R7 stated that she didn't feel good and was tired with the low BS. R7 also stated that her BS had been running low lately. At this time, R7 stated, "Aren't they supposed to recheck my blood sugar when it</p>	S9999			

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S9999	<p>Continued From page 3</p> <p>is low?" R7 said that the staff do not recheck her BS after a low reading. R7 stated on 08/24/16 at 9:00AM that she was low again this morning and was short of breath and needed her nebulizer treatment. The August 2016 Medication Administration Record (MAR) stated that R7's BS was 64 at 5:00AM on 8/24/16. R7 stated that her low blood sugar symptoms are not always the same. Review of the May-August, 2016 Medication Administration Record (MAR) documents the following:</p> <p>05/01/16 at 5AM BS 62 05/12/16 at 5AM BS 58 05/20/16 at 5AM BS 67 05/21/16 at 5AM BS 64 05/22/16 at 5AM BS 67 05/24/16 at 5AM BS 32 05/26/16 at 5AM BS 59 06/04/16 at 5AM BS 64 06/07/16 at 5AM BS 57 06/29/16 at 5AM BS 52 07/02/16 at 5AM BS 73 07/04/16 at 5AM BS 73 08/09/16 at 5:AM BS 67 08/15/16 at 5AM BS 56 08/22/16 at 5AM BS 57 08/24/16 at 5AM BS 64</p> <p>There is no documentation found in the medical records to show that E19 (Physician) was notified of the low blood sugars, and no documentation detailing the treatment used for the low blood sugars, including the BS of 32 on 05/24/16.</p> <p>E20 (Nurse for Medical Director-E19) stated on 08/24/16 at 12:50PM that E19 has given the Facility a policy for blood sugars for all of his residents. The Sliding Scale Protocol dated 06/03/15 and signed by E19 was observed</p>	S9999			

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S9999	<p>Continued From page 4</p> <p>hanging at the nurse's station. This policy states, "For BS less than 70, follow hypoglycemic protocol." E2 (Director of Nurses) stated at this time that she gives the residents a little "Med Pass" if the blood sugar is low or gives them small candy bars. Also, at this time, E13 (Licensed Practical Nurse) stated that she gives the resident some Med Pass or orange juice for a low BS. E2 and E13 each stated that they do not always document a low BS in the nurse's notes and do not always recheck the blood sugar.</p> <p>(B)</p> <p>300.1210b) 300.1210d)5) 300.3240a)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>THESE REGULATIONS WERE NOT MET AS EVIDENCED BY:</p> <p>Based on observation, interview and record review, the facility failed to identify and prevent the formation of a new pressure ulcer and failed to perform the correct treatment during wound care for 2 of 4 residents (R1, R4) reviewed for pressure ulcers in the sample of 12. This failure resulted in R1 acquiring an avoidable Stage II pressure ulcer.</p> <p>The findings include:</p> <p>1. On 8/22/16 at 1:30 PM, R1 was in his bed and E6 (Certified Nurse Aide) came into the room to remove R1's pants and turned R1 onto his right side. R1 had an open area on his left upper buttock very close to the coccyx area. On 8/22/16 at 2:45 PM, E14 (Licensed Practical Nurse) stated that R1 doesn't have a dressing change and they have been putting a cream on R1's</p>	S9999			

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S9999	<p>Continued From page 6</p> <p>buttocks as a preventative measure and they do a daily skin assessment. On 8/22/16 at 2:30 PM, E17 (Licensed Practical Nurse/Wound Care Nurse) stated that she checks wounds weekly and looked at R1 last week on 8/16/16. E17 stated that R1's upper left buttock was very red, but not open at that time and she would be looking at R1 on 8/23/16. E17 was not aware that R1's reddened area was now open and R1's Nurses Notes have no documentation that E19 (Medical Director) was contacted about the wound being opened.</p> <p>R1's Care Plan dated 4/18/16 documents under "Problem/Need"; Pressure Ulcers; R1 is High Risk for pressure ulcers per the Braden Risk Assessment with a score of "15." The same Care Plan reads; "Approaches/Interventions", "High-Risk"-daily skin check with documentation. "Assess skin"- If open or bruised areas noted, report to MD and responsible party. R1's Treatment Record dated 8/2016, documents that R1's skin was assessed on 8/16/16 and 8/22/16, not daily. E19 was notified of the new pressure ulcer on R11's left upper buttock and a new Physician's Order was received for R1, dated 8/23/16, and documents that R1 is to have Xerofoam with a foam dressing to cover R1's wound.</p> <p>2. The Facility's undated Resident's With Decubitus list documents R4 has a facility Acquired Stage II Pressure Ulcer.</p> <p>The 07/29/16 Progress Notes state R4 has "decubitus on left buttock worsened" and "was starting to get black tissue at one edge of the small open area last Friday (07/22/16)." The document states, "today, wound shows a completely black center with small amount of</p>	S9999			

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S9999	<p>Continued From page 7</p> <p>yellow excudate around edge and a large amount of red angry tissue surrounding wound bed. Area is completely moist, warm to touch, and much worse." The document further states, "Treatment changed back to Santyl to the BLACK TISSUE ONLY and Bacitracin to the tissue surrounding the black." This report also states, "Has also developed a new decub on right buttock that is a Stage II."</p> <p>E17 (Licensed Practical Nurse-LPN) was observed on 08/23/16 at 12:10PM performing a dressing change to a Stage II pressure ulcer on R4. After cleansing the wound per physician's orders, E17 was observed to place Santyl Ointment on the inner most reddened wound margins with a cotton tipped applicator and then applied Bacitracin Ointment to the reddened skin just beyond where the Santyl Ointment was applied. At this time, E17 stated the two ointments mix together. This surveyor asked E17 where the black tissue was and E17 stated it was just inside the margins and under the wound edges and added the black tissue has decreased. During this observation, this surveyor did not see any black tissue.</p> <p>E2 (Director of Nurses) stated on 08/24/16 at 11:00AM that she does do the wound care treatment on R4 at times and the Santyl Ointment is to be put on the black tissue only. E2 stated the last time she looked at the wound there was still black tissue and if the black tissue is gone the Santyl needs to be discontinued. E20 (Nurse for E19-Medical Director) stated on 08/24/16 at 12:50PM that she saw the wound herself on 07/29/16 and she was very specific as to where the Santyl Ointment is to be placed. E20 added she even wrote in the notes "BLACK TISSUE ONLY" in all capitalization and stated if the black tissue is gone the Santyl should not be used. The</p>	S9999			

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S9999	<p>Continued From page 8</p> <p>August, 2016 Treatment Administration Record (TAR) states the Santyl was applied to the Left Buttocks from 08/01/16-08/23/16 (with 08/15 and 08/17 not signed out) and discontinued on 08/24/16. There is no documentation found stating when the black tissue was no longer seen during the treatments and no documentation detailing the wound appearance. The wound measurements are recorded on an untitled paper signed by E17 with the pressure ulcer measurements being 1.7 centimeters (cm) x 1.2cm on 08/02/16 and 1.7cm x 1.5cm on 08/23/16. The documentation does not detail the wound appearance.</p> <p>E13 (Licensed Practical Nurse) stated on 08/29/16 at 12:00PM she is not exactly sure when the black tissue was completely gone and stated the black tissue wasn't there on 08/24/16 when the Santyl was discontinued. E13 stated she works the day shift and usually does this treatment. The TAR states E17 did the treatment on R4's pressure ulcer on 08/20, 08/21, and 08/22/16.</p> <p>E2 stated on 08/29/16 at 12:10PM there is no documentation or follow up care found regarding the Stage II pressure ulcer on the right buttocks that is noted in the 07/29/16 Progress Notes. At this time, E13 stated there is an area on the right buttocks that comes and goes and she is not aware of it being a current problem. E21 (Certified Nurses Aide-CNA) stated on 08/29/16 at 1:10PM she cares for R4 often and does incontinence care frequently. E21 added Hospice does the bathing. E21 stated R4 does have an area on her right buttocks that comes and goes and the CNA's do use a protective barrier ointment to the area. E21 stated that area is very small like a "pea" and is like a "sheer" reddened</p>	S9999			

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S9999	Continued From page 9 area. E21 stated it has not been open that she can recall since 07/29/16. This surveyor observed the area on 08/29/16 at 1:35PM with E21. There was an approximate dime sized light pink area noted on the right upper buttocks. At this time, E21 stated she has not needed to report this area to the nurse recently. (B)	S9999			